

Leon,

Thank you for getting the crew out today. I cannot tell you how much I appreciate that. Sadly, I may an issue and I'd like you to take a look at a few pics for me please. I am concerned about the way the valleys meet on the gable out front. They seem off kilter. I am also concerned, because when the drip edge was removed it yanked the nails from the front fascia. In most places...not big deal. However, at the bottom of the valleys, well, the original wood/substrate wasn't great, but its now floating. At those valleys, it is by 3 or more inches on both sides. I asked about it and was told it would be covered by new drip edge/fascia, but floating pieces are never a good thing as far as I know. Additionally, the valleys are no less than 18" off from one another and in front of the door, the original valley ended at the left side of the jamb. It is now 1/3rd of that width from the right side.

I am not a roofer. I in no way want to question their jobs as I could NEVER do that kind of work. However, I do know that prep work is the best way to a great finished product. If I frame something off or set drywall off, it shows in the end. I am really concerned with the prep work in the valleys at the front gable. Can you take a look at these pics and address it as you see fit? I would really appreciate it. Neither of us want to have to fix things after the fact.

Again, thank you for keeping your commitment. I really do appreciate it. Please let me know if I can be of any help.

The link to those pictures are available at this link. <https://photos.app.goo.gl/ez3pp6UpvRwFt9xS8>

Larry Kottke

Sent from [Mail](#) for Windows 10

From: Leon Nault <lnault1963@aol.com>
Sent: Wednesday, May 22, 2019 7:55:05 AM
To: larkottke@hotmail.com
Subject: Re: Late installment

Larry,

I apologize for the late start, we will be starting this Thursday, I will pull a crew off of the St. Petersburg job to get your roof completed. We are a small company with 2 crews, the 2 jobs ahead of you one is a huge complicated new construction job that is steep and cut up it is hard to estimate a completion

date on this job and with me constantly asking my crew when they will be done doesn't help with morale. The job in St. Petersburg is a remodel of a 80 year old house, we eventually had to tear off the old roofing and completely re deck the house, we had to do this in sections because of weather this was to be a 2 day job and has turned into 8 days so far so if my secretary or John told you it would have been last week she would have been right but then we had setbacks with the wood, someone should have called you, I was out yesterday on the east coast and my secretary was sick yesterday. We will have the St. Pete house dried in today. I will pull them off so we can get your roof done. The deposit check was not 2 months ago it was April 9th, the next day I applied for the permit we got the permit from the city on May 2nd. We will have your job completed soon and we hope you will be happy.

Thank you for your patience,
Leon Nault

Triple Crown Roofing Inc

-----Original Message-----

From: Larry Kottke <larkottke@hotmail.com>
To: Inault1963@aol.com <Inault1963@aol.com>
Sent: Tue, May 21, 2019 5:27 pm
Subject: Late installment

Hello,

We have paid the deposit to get a new roof done, yet, almost 3 weeks after you said it would be installed, we are still waiting. We were first told it would be installed two weeks ago, yet...nothing. You have a great reputation, but I am very nearly about to alter that. I was told more than 2 weeks ago, this would be done. Waited, more than a week, yet still wasn't done. I was told last week it would be done this week; however, still not a start. This is not a very big job, but after giving you a deposit 2 months ago...it is a job we expect completed. Apparently, phone calls get no response, so this is now in writing and being forwarded to in house counsel.

The address is 5511 11th St. Unit 2 Zephyrhills, FL 33542. There is someone on-site for payment, when the job is complete. You may contact Larry Kottke at 813-352-8481 to arrange anything that you require. We do expect this project be expedited after this wait. While we understand the 2 day delay, last week, with weather, this is now delinquent in reasonable time frame. Please correct this with the experience and the capability that we were referred to you with.

Thanks you.

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